

CORPUS

Secure patient records

Improving care through better patient records at 76 Harley Street

76 Harley Street was founded in 2007 as a new concept in multi-disciplinary private medical practice. Bringing together a 40-strong team of healthcare experts, it offers patients access to a wide range of inter-related specialties, providing a holistic and integrated approach to patient health.

"What makes us special is that we work as a collaborative team. Referrals take no time at all and patients receive immediate 'multi-disciplinary' opinions. Rarely will any aspect of your health be isolated to a single specialty. At 76 our patients benefit from 'multi-disciplinary care', getting the very best opinions and access to the most advanced treatment, thanks to our specialists working together as a coordinated team, under one roof."

Corpus have worked closely with Jack Kreindler, Medical Director, and Emilie Bates, Practice Manager, to customise the Corpus system for their needs. Together, they've produced a medical records management system which helps 76 combine a high level of patient care with the personal attention their patients deserve.

The challenge of coordinating a large dispersed team

For 76 to provide their multi-disciplinary, gold-standard care, they needed to be supported by a new style of medical records system. As practice manager, Emilie had to make sure this large and dispersed team worked effectively together. But it was soon apparent that they needed something more than just the standard office tools.

"We wanted to:

- securely share information with all those involved in treating a patient;*
- share information with clinicians even if they're working outside the practice, enabling us to build the team from the best experts available;*
- provide clinicians with access to test results as soon as they are available, wherever they are, to enable prompt, responsive care.*



"Once we saw a demo of Corpus and spoke to the team behind it, we knew it was the solution we'd been looking for."

Jack Kreindler
Medical Director

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"But we needed to balance this with our promise of total privacy and peace of mind for our patients. We take our responsibility for the confidentiality and security of patient information extremely seriously. We're not only obliged to do so under the General Medical Council, and data protection and privacy legislation, but through our own professional commitment to our patients."

For the team to access patient records from any location, 76 needed a secure online medical records system with the reassurance that their patient's confidential records would not be stored outside of the UK.

"We looked at a variety of systems but none seemed quite right for us. Most were focused on billing and booking, and didn't support the storing and sharing of clinical information we needed. There were few systems we could access online, and even fewer with the secure, UK-based hosting we required."

Corpus met the needs of this modern medical practice

As the number of patients and size of the team grew, it became increasingly apparent that finding the right medical records system was critical to support the continued growth and success of the practice.

"Once we saw a demo of Corpus and spoke to the team behind it, we knew it was the solution we'd been looking for. It combines the very best in medical information management with user-friendly design and high-security online access."

For a new system to be implemented successfully, everyone has to work together to ensure the deployment is as smooth as possible. With over 25 years combined experience in information management and technology, the Corpus team provides expert support and guidance.

"The Corpus team worked very closely with us to make sure the system was set up correctly for the way we work. They're not your average IT company. Their expert knowledge on how to manage information effectively, and comply within regulatory requirements, goes far beyond what we expected."



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Emilie Bates

Practice Manager

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"As we access the system online, we haven't had the hassle of installing software or having to buy special equipment. It just works, and on any browser."

Corpus is built on a highly customisable platform, enabling each practice to benefit from just the functions they require, tailored exactly to their requirements, with unwanted features hidden from view.

"Where we needed features specific for our practice, the team listened to what we needed and quickly delivered exactly what we required."

Training and support in using Corpus is readily available if required.

"It's such an intuitive system to use that we really haven't needed any training. It takes a couple of minutes to show a new clinician how to get started and they're using it straight away. The system works so well I've only needed to contact the Corpus support team a few times and every time they've been prompt and helpful in getting me back on track."

Information technology as advanced as their care

Using Corpus, the team at 76 can concentrate on patient care instead of tedious administration. Jack explains:

"We now have a system, and a team of experts supporting us, which has helped us become the practice we aspired to be. We're more organised, more efficient, more responsive. The time I save through using Corpus, I can spend on better care for patients, and marketing and developing the practice."

"Corpus enables us to build a much richer picture of our patient's health; enables us to securely access patient records from anywhere; and easily share information amongst the clinical team. I get a birds-eye view of everything going in the practice with the Recent listing showing me everything added and edited throughout the system. We get all these benefits without any IT hassle, helping us provide better, faster, and more integrated care for our patients."



Read more about 76 at
76harleystreet.com

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For more details, and
arrange a demo:

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www.corpusmedic.com